

Page	Your Order Summary	
	Order Date:	Order Number:

Qty	Product Code	Description	Reason Code	Reason for Refund Code
				1 – Looks different to image on site 2 – Ordered more than one size 3 – Arrived too late 4 – Poor quality / Faulty 5 – Doesn't fit properly 6 – Doesn't suit me 7 – Incorrect item received 8 – Parcel damaged on arrival

Delivery and Returns Note

Need to return something? **Items can only be returned for refund.** Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 28 days of receiving your delivery:

- Next to the products listed above, select one of the reason codes against your return.
- To create your returns label that you will need to affix to your parcel, please go to:
[asos.com/payments-and-deliveries/returns/](https://www.asos.com/payments-and-deliveries/returns/)
- It's very important to enclose this form with your items in your parcel to enable us to process your return within 24 hours of receipt.
- Please retain proof of postage until we have confirmed your refund has been completed. Returns can take up to 14 working days (excluding weekends and public holidays) to arrive back to us. We'll send you an email as soon as we've completed your return.

For more information or help at any time, please visit our Help pages at www.asos.com/help



To create your return, please visit
[asos.com/payments-and-deliveries/returns](https://www.asos.com/payments-and-deliveries/returns)