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| PAGE | YOUR ORDER SUMMARY |
| ORDER DATE: | ORDER NUMBER: |



| QTY | PRODUCT CODE | DESCRIPTION | REASON CODE | REASON FOR REFUND CODE |
|-----|--------------|-------------|-------------|-----------------------------------------|
| | | | | 1 - LOOKS DIFFERENT TO IMAGE ON SITE |
| | | | | 2 - ORDERED MORE THAN ONE SIZE |
| | | | | 3 - ARRIVED TOO LATE |
| | | | | 4 - POOR QUALITY/FAULTY |
| | | | | 5 - DOESN'T FIT PROPERLY |
| | | | | 6 - DOESN'T SUIT ME |
| | | | | 7 - INCORRECT ITEM RECEIVED |
| | | | | 8 - PARCEL DAMAGED ON ARRIVAL |

Delivery and Returns Note

Need to return something? **Items can only be returned for refund.** Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 28 days of receiving your delivery:

FREE RETURNS

- Next to the products listed above, select one of the reason codes against your return.
- You can place a new order if a replacement size, colour or alternative items are required, and return the original item/s to us for a refund.
- There are a number of FREE returns options you can choose from to return your order - for all the details simply visit <http://www.asos.com/au/returns>.
- Returns can take up to 7 working days to get back to us. Make sure you enclose this form with your items in your parcel so that we can complete your return within 1 working day of receiving it back.
- Please retain a proof of postage until we've confirmed your refund has been completed. We'll send you an email to let you know once your refund has been issued.

For more information or help at any time, please visit our Help pages at www.asos.com/au/help



To create your return (including Australia Post tracked returns, same day collections, and drop off points), please visit www.asos.com/au/returns